PROGRAM

Thursday 29 November 2001

8:30 - 9:30 Registration

Foyer, Building 20

9:30 - 9:45 Conference Opening

Professor Rob Castle

Pro Vice-Chancellor (Academic), University of Wollongong

Theatre 20.1

9:45 - 10:30 Plenary Session

Professor Richard Johnstone

Pro Vice-Chancellor (Teaching & Learning), University of Technology, Sydney

Theatre 20.1

10:30 -11:00 Morning Tea

Foyer, Building 20

11:00 - 11:45 Parallel Session

Theatre 20.2 Theatre 20.5

CHANGING IDENTITIES: LAS ADVISERS Gail Craswell and Annie

Bartlett

FROM THE INSIDE OUT: CHANGING OUR IDENTITY

Gwynneth Jansen

THE DISCIPLINES: CAN STUDENTS LEARN THE LABORATORY REPORT GENRE ON-SCREEN Helen Drury

TEACHING GENRES IN

ENHANCING ESSAY FEED-BACK USING 'MINDTRAIL' SOFTWARE: EXACTLY WHAT MAKES THE DIFFERENCE IN STUDENT

DEVELOPMENT? Margaret Cargill

11:45 - 12:30 Parallel Session

Theatre 20.2

TRAVELLING UP THE LIFELONG LEARNING **CURVE: A REGIONAL ODYSSEY**

Bronwyn J. Ellis

MAKING CONNECTIONS:THE CHANGING IDENTITY OF LEARNING SUPPORT AT THE UNIVERSITY OF SOUTH AUSTRALIA Margaret Hicks and Rigmor

George

Theatre 20.5

NUMERACY IN THE WORKPLACE: THE CASE OF NURSING AND **IMPLICATIONS FOR** LEARNING ASSISTANCE Barbara A Giorgio and Mohan Chinnappan

STARTING A **COURSEWORK** POSTGRADUATE DEGREE: THE NEGLECTED

TRANSITION Mandy Symons

12:30 - 1:30 Lunch

Foyer, Building 20

1:30 - 2:15 Parallel Session

Theatre 20.2

DOING IT TOGETHER: THE PAINS AND GAINS OF **COLLABORATING TO** PRODUCE ONLINE **RESOURCES** Kerry O'Regan

LAS ADVISERS AND THE **CHANGING IDENTITY OF** THE WORKPLACE: THEIR SOURCES OF STRESS AND THE STRATEGIES THEY USE TO COPE Robyn Thomas and Bernadette Bennett

Theatre 20.5

FROM MYSTERY TO **MASTERY** Kate Chanock

INTERDEPENDENT ACADEMIC IDENTITIES: LANGUAGE AND **LEARNING** PRACTITIONERS AND THE

SUBJECT WHO WRITES. Bronwyn James and David

McInnes

2:15 - 3:00 Parallel Session

Theatre 20.2 Theatre 20.5

AN AUTHORITATIVE CURRICULUM IN UNCERTAIN TIMES Bernard McKenna and Glen Thomas

GENERIC ATTRIBUTES: AN AGENDA FOR REFORM OR

CONTROL? Janet Jones

MOVING FROM FACE-TO-FACE TO ONLINE WORKSHOPS TO SUPPORT NESB STUDENTS IN THE CLINICAL PRACTICUM: INTRODUCING A MORE CRITICAL APPROACH Virginia Hussin

THE DEVELOPMENT OF A CRITICAL VOICE IN THE

WRITING OF INTERNATIONAL POSTGRADUATE STUDENTS Jane Moodie

3:00 - 3:30 Afternoon Tea Foyer, Building 20

3:30 - 4:30 Colloquium One: Models of Learning Support

Facilitator: Joanne Tiernan and Bronwyn James

Speakers: Caroline San Miguel

Jan Skillen Margaret Hicks Kate Chanock

Theatre 20.1

7:00 for 7:30 Conference Dinner

Novotel Northbeach, Cliff Road, North Wollongong

Friday 30 November 2001

8:30 - 9:00 Registration

Foyer, Building 20

9:00 - 9:45 Plenary Session

Associate Professor Carolyn Webb

Director of Educational Development, University of Western Sydney

Theatre 20.1

Parallel Session 9:45 - 10:30

Theatre 20.2

CHANGING TECHNOLOGIES: CHANGING PRACTICE Jennifer Thompson

CHANGING IDENTITIES: LANGUAGE & ACADEMIC

SKILLS Prem S. Dean Theatre 20.4

CHASING THE LEARNING **CURVE: CHALLENGES AND** STRATEGIES OF ACADEMIC SUPPORT STAFF WHO WORK WITH INDIGENOUS TERTIARY STUDENTS IN OFF

CAMPUS STUDY CENTRES

Suzanne Mills

FEAR INTO FUN — LEARNING BY LISTENING, HEARING, **ACKNOWLEDGING AND** UTILISING ABORIGINAL STUDENTS' EXPERIENCE Russell Gluck, Tammy Anderson, Jaymee Demos, Rachael Challenor,

Liana Fenton-Kerr, Wilma Vialle

Theatre 20.5

THE PEDAGOGY AND PRACTICE OF ONLINE ESL **CREDIT SUBJECTS** Jennie Lynch

"FINDING YOUR WAY": AN ONLINE PACKAGE FOR OFFSHORE STUDENTS Colin Beasley and Jon Watts

10:30 -11:00 Morning Tea

Foyer, Building 20

11:00 - 11:45 Parallel Session

Theatre 20.2

STUDENT IDENTITIES IN TIMES OF CHANGE Bernadette McGowan, Ann-Marie Parkes, Robyn Lance, Beverley McVilley, Jan Manners, Michelle Frank, Stewart McKinney, Roz Dunn

HALL OF MIRRORS: REFLECTIONS ON A MULTI-CAMPUS LANGUAGE AND LEARNING PROGRAM Rosemary Clerehan, Christine Orsmond and Anne Wilson

Theatre 20.4

STUDENT PERCEPTIONS OF IDENTITY: A CASE STUDY Rosalind Martins

NEW IDENTIY - A DOUBLE EDGED SWORD Sue Shaw and Jan Regan

Theatre 20.5

BEYOND BIRMINGHAM: LAS ADVISER AS INDEPENDENT SUBJECT SPECIALIST? Jan Fermelis

INTEGRATING ESL IN THE CURRICULUM AND IN THE FACULTY Tracey Bretag

11:45 - 12:30 Parallel Session

Theatre 20.2

LAS CENTRE IDENTITIES AND PRACTICES WITHIN HIGHER EDUCATION: FRAGMENTS FOR NEGOTIATION Gavin Melles

THE BUYERS AND
SELLERS OF
KNOWLEDGE: CHANGING
IDENTITIES OF ACADEMIC
LEARNING CENTRES IN
THE AGE OF
GLOBALISATION
Roslyn Appleby and Alex
Barthel

Theatre 20.4

FROM OPERATIVES TO STRATEGIC PARTNERS:CHANGING IDENTITIES OF LAS ADVISERS Judith Morgan

A TEXT-BASED APPROACH TO TEACHING DOCTORAL WRITING WORKSHOPS Cynthia D. Nelson and Caroline San Miguel

Theatre 20.5

LOSING IDENTITY: A TEMPORARY PROBLEM FOR SINGLE-SEMESTER EXCHANGE STUDENTS Mary Lou Ridsdale

INTERNATIONAL STUDENTS IDENTIFIED AS CUSTOMERS: THEIR EXPECTATIONS AND PERCEPTIONS Julianne East

12:30 - 1:30 Lunch

Foyer, Building 20

1:30 - 2:15 Parallel Session

Theatre 20.2

INSTITUTIONAL BENEFITS OF CURRICULUM INTEGRATED LEARNING DEVELOPMENT Greg Hampton

LANGUAGE USE IN CHANGING IDENTITIES: FROM HANDMAIDEN TO COLLABORATOR Jan Skillen, Bronwyn James, Alisa Percy and Neil Trivett

Theatre 20.4

CONSTRUCTION OF STUDENT IDENTITY Steve Price

MAPPING THE CONCEPTUAL WORLD OF THE STUDENT WRITER Colin Baskin

Theatre 20.5

ACADEMICALLY SPEAKING: NEW IDENTITIES OR OLD REALITIES? Alex Barthel

MAKING THE TRANSITION TO STUDYING IN ENGLISH: IS EXTRA TIME IN EXAMINATIONS FOR NESB STUDENTS A DESIRABLE OPTION? Kate Wilson

2:15 - 3:00 Parallel Session

Theatre 20.2

MAKE LIKE A CHAMELEON Kate Deller-Evans, Chris Klinger, Salah Kutieleh, Robyn Najar, Valli Rao, Elizabeth Weatherford, Peter Zeegers

STAFF AND STUDENT ROLES IN CENTRAL AND FACULTY-BASED LEARNING SUPPORT: CHANGING PARTNERSHIPS

Janet Jones, Helen Bonanno and Karen Scouller

3:00 - 3:15 Afternoon Tea Foyer, Building 20

3:15 - 4:00 Colloquium Two: Where to from here?

Facilitators: Bronwyn James and Kate Chanock

Theatre 20.1

Theatre 20.5

STUDENT IDENTITIES IN TIMES OF CHANGE Erst Carmichael

ROLES, RELATIONSHIPS AND RESPONSIBILITIES: CHANGING LECTURER AND STUDENT PERCEPTIONS Fiona Cotton

PLENARY SPEAKERS

Richard Johnstone

Professor Richard Johnstone took up the position of Pro-Vice-Chancellor (Education and Quality Enhancement) at the University of Technology, Sydney, in March 2000. He has worked in universities in the UK and Australia and has held senior administrative appointments at Charles Sturt University and the University of Sydney. He is Deputy Chairman of the Australian Universities Teaching Committee and a member of the Board of the Graduate Careers Council of Australia. He chairs the GCCA's Survey Reference Group that oversees the Course Experience Questionnaire, the Postgraduate Research Experience Questionnaire, and the Graduate Destination Survey.

Carolyn Webb

Associate Professor Carolyn Webb is Director of Educational Development at the University of Western Sydney where she has worked for 5 years. Prior to that, she was founding Head of the Learning Centre at the University of Sydney. She has taught and researched in the fields of educational linguistics and educational development, with a particular emphasis on investigating the processes of learning and teaching across all levels of university study and work. She has published scholarly papers on the processes and outcomes of collaborative curriculum development work integrating literacy perspectives within a range of disciplines, and on research in the assessment of literacy skills in university undergraduate programs. Her more recent work has focussed on institutional development in the areas of flexible learning and staff development.